

# Sedex Members Ethical Trade Audit Report





Audit Details								
Sedex Company Reference: (only available on Sedex System)	ZC: 413507362		Sedex Site R (only availabl Sedex System	e on	ZS: 41	3630024		
Business name (Company name):	MID BLUE TEXTILE IN	DUS <sup>*</sup>	try and trad	DE LIMITED (	COMPA	NY		
Site name:	MID BLUE TEXTILE IN	DUS <sup>®</sup>	TRY AND TRAD	DE LIMITED (	COMPA	NY		
Site address: (Please include full address)	Tevfikbey Mah. Şeh Erol Olçok Cad. Pantone Tekstil Apt No.13 Küçükçekmece / İSTANBUL		Country:		Turkey	<i>(</i>		
Site contact and job title:	Gizem Çil / Accour	nt-HF	R Manager					
Site phone:	0090 0212 423 02 07 08	7_	Site e-mail:		muha	sebe@midbluetekstil.com.tr		
SMETA Audit Pillars:	∑ Labour Standards	Saf	Health & Denviron Health & Den		nment	☐ Business Ethics		
Date of Audit:	26.02.2021							

## Audit Company Name & Logo: TÜV RHEINLAND Turkey



### Report Owner (payer):

MID BLUE TEXTILE INDUSTRY AND TRADE LIMITED COMPANY

Audit Conducted By										
Affiliate Audit Company	$\boxtimes$	Purchaser		Retailer						
Brand owner		NGO		Trade Union						
Multi– stakeholder			Combined Audit (select all that apply)							

If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact <a href="mailto:grievance@sedex.com">grievance@sedex.com</a>.

To confirm the validity of this report, please visit <a href="https://www.sedex.com/audit-verifier/">https://www.sedex.com/audit-verifier/</a>

Audit company: TÜV RHEINLAND Turkey Report reference: CA.2021 / 22 Date: 26.02.2021 Sedexglobal.com 2



### **Audit Content:**

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

### 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

### **4-Pillar SMETA**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



### **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): The firm started its operation in June 2020, and there are 14 employees in total during the audit date. Almost %70 of the employees were hired starting with July 2020, therefore, July 2020, October 2020 and January 2021 were selected as sample size.

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Volkan Çınar APSCA number: RA 21703564

Lead auditor APSCA status: In Good Standing

Team auditor: Oğulcan Faruk Erentay APSCA number: ASCA 21703427 Interviewers: Oğulcan Faruk Erentay APSCA number: ASCA 21703427

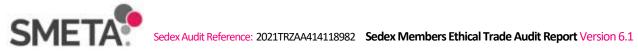
Report writer: Volkan Çınar

Report reviewer: Mohammad Mozibul Haque Masum

Date of declaration: 26.02.2021

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



**Summary of Findings** 

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		Area of Non-Conformity (Only check box when there is a non- conformity, and only in the box/es where the non-conformity can be found)				Record the number of issues by line*:			Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
	e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	
0A	Universal Rights covering UNGP						0	0	• N/A
ОВ	Management systems and code implementation					3	0	0	<ul> <li>NC-1: There is no Building Licence and Building Usage Permit at the facility.</li> <li>NC-2: The Building Opening and Operating Permit is shown as 500 m2 in total; however, in accordance with the Building Registration Document, the total Building that the firm operates is shown as 1.111 m2.</li> <li>NC-3: There is double bookkeeping at the firm. The national minimum salary is paid through bank and the remaining earnings and overtime payments are paid through cash.</li> </ul>
1.	Freely chosen Employment					0	0	0	• N/A
2	Freedom of Association					1	0	0	NC-1: There are 2 worker representatives appointed at the firm, and they have administrative responsibilities.

 $\boxtimes$  $\boxtimes$ Safety and Hygienic Conditions NC-1: In accordance with the Electric 3 3 0 0 Internal Examination dated 20.08.2020. circuit breakers shall be implanted for each machine. • NC-2: Showroom emergency exit is sliding glass door, which is not complaint with the local regulations. NC-3: In the sewing section 4 sewing machine have no pulley covers. Child Labour 0 0 0 4 N/A  $\boxtimes$  $\boxtimes$ Living Wages and Benefits 0 5 NC-1: There is double bookkeeping at the firm. The national minimum salary is paid through bank and the remaining earnings and overtime payments are paid through cash. GE-1: Free lunch is provided to the employees Working Hours 0 0 Ω N/A 6 0 7 Discrimination 0 0 N/A 0 0 0 8 Regular Employment N/A Sub-Contracting and 0 0 0 88 N/A Homeworking 0 9 Harsh or Inhumane Treatment 0 0 N/A 0 Entitlement to Work 0 0 N/A 10A

Report reference: CA.2021 / 022

SM	ETA:

10B2	Environment 2-Pillar					1	0	0	There is no Letter of EIA and Environmental Permit at the facility.
10B4	Environment 4-Pillar					N/A	N/A	N/A	Not Applicable
10C	<u>Business Ethics</u>					N/A	N/A	N/A	Not Applicable
General observations and summary of the site:									
The firm is located in residential area in central Istanbul, in multi storey building. The opening meeting was concluded after a quick tour of the site, with the participation of worker representative. After a general explanation, audit process was performed. The working hours at the firm are between 08:30 to 18:00 with 1 hour meal break at 13.00 and x2 15 minutes of tea break at 10.00 and 16.00. There are no shifts at the firm. Daily working hours are net 8 hours per day. The site was orderly and clear in general, and workers were observed to be having their break at given hours. Closing meeting was performed with the same personnel, and Gizem Çil / Account-HR Manager signed the CAP Report. Management was transparent and provided related documentation on timely manner.									

\*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



### **Site Details**

	Site Details					
A: Company Name:	MID BLUE TEXTILE INDUSTRY AND TRADE LIMITED COMPANY					
B: Site name:	MID BLUE TEXTILE INDUSTRY AND TRADE LIMITED COMPANY					
C: GPS location: (If available)	GPS Address: Tevfikbey Mah. Şehit Erol Olçok Cad. Pantone Tekstil Apt. No.13 Küçükçekmece / İSTANBUL					
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business opening and Operating permit: 17.12.2020  Fire Safety Report: 07.12.2020  Building Registration Document: 06.11.2018					
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Man and Woman Denim Wear					
F: Site description: (Include size, location, and age of site. Also, include structure and number of	The firm is located within a 5 storey building within central Istanbul. All of the building is used by the firm.					
buildings)	Production Building no	Description		Remark, if any		
	Basement	Not in Use		N/A		
	Ground Floor	Cutting Area, WC, Compressor Room, Boiler, Maintenance Room		N/A		
	Floor 1	Modelling,	Model Sewing, WC	N/A		
	Floor 2	Manageme Room	ent, WC, Doctors	N/A		
	Floor 3	Cafeteria, V	VC	N/A		
	Is this a shared building?	No				
	The building age cannot ve verified since Building Usage Permit and Building Licence cannot be seen for verification.  The firm has cutting (%100) in house. Other processes are carried out outside the company, through sub-contractors.  The firm produces %70 for domestic market and %30 for export mainly to Germany, Italy and France  F1: Visible structural integrity issues (large cracks) observed?					



	No     F2: Please give details: No visible cracks observed.
	F3: Does the site have a structural engineer evaluation?  Yes  No
	F4: Please give details: Because that the building does not have Building Usage Permit, structural evaluation cannot be verified.
G: Site function:	☐ Agent ☐ Factory Processing/Manufacturer ☐ Finished Product Supplier ☐ Grower ☐ Homeworker ☐ Labour Provider ☐ Pack House ☐ Primary Producer ☐ Service Provider ☐ Sub-Contractor
H: Month(s) of peak season: (if applicable)	Started operation in June, no peak season record yet.
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	In House: (%100): Cutting Through sub-contractors: (%100)- Sewing, Ironing and Packaging, Embroidery, Washing
	Equipment Used: 4 sewing machine, 3 overlock machine, 2 double stitch sewing machine, 1 bridge machine, 1 bartack machine (sewing machines are for modelling), 1 automatic cutting engine, 1 fabric lining machine, 1 fabric table
J: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify): Worker representation ☐ None
K: Is there any night production work at the site?	☐ Yes ☐ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No L1: If yes, approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	☐ Yes ☑ No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	Yes No N1: If no, please give details: N/A



Audit Parameters							
A: Time in and time out		me in: 08:30 me out: 14:00		Day 2 Time in: Day 2 Time out:	A5: Day 3 Time in: A6: Day 3 Time out:		
B: Number of auditor days used:	1 Man Day (	2 Auditors x 1 Da	у)				
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other  If other, please define						
D: Was the audit announced?	Semi – ar	<ul><li>✓ Announced</li><li>☐ Semi – announced: Window detail: weeks</li><li>☐ Unannounced</li></ul>					
E: Was the Sedex SAQ available for review?	Yes No E1: If No, why not?: The firm did not fill the form						
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	Yes No If <b>Yes</b> , please capture detail in appropriate audit by clause						
G: Who signed and agreed CAPR (Name and job title)	Gizem Çil / Account-HR Manager						
H: Is further information available (If yes, please contact audit company for details)	☐ Yes ☑ No						
I: Previous audit date:	N/A						
J: Previous audit type:	N/A						
K: Were any previous audits reviewed for this audit	☐ Yes ☐ No ☐ N/A						
Audit attendance		Management		Worker Represer	ntatives		
		Senior management		Worker Committ representatives	ee Union representatives		
A: Present at the opening i	meeting?	⊠ Yes □	No	∑ Yes □	No ☐ Yes ☐ No	0	
B: Present at the audit?					No Yes No	0	

Report reference: CA.2021 / 022



	-		_			
C: Present at the closing meeting?	⊠ Yes	□No	⊠ Yes	□No	☐ Yes	⊠ No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	N/A					
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	There is no U	Jnion at t	he site.			

Report reference: CA.2021 / 022

Report reference: CA.2021 / 022



### **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis									
		Local			Migrant*			Total	
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers		
Worker numbers – Male	9	0	0	0	0	0	0	9	
Worker numbers – female	5	0	0	0	0	0	0	5	
Total	14	0	0	0	0	0	0	14	
Number of Workers interviewed – male	7	0	0	0	0	0	0	7	
Number of Workers interviewed – female	3	0	0	0	0	0	0	3	
Total – interviewed sample size	10	0	0	0	0	0	0	10	

Report reference: CA.2021 / 022



A: Nationality of Management	Turkish	
B: Please list the nationalities of all workers, with the three most common nationalities listed first.  Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: Turkish B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season?  ☐ Yes ☐ No  If no, please describe how this may vary during peak periods: Standard production
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1 Turkish C1: approx % total workforce: Nationality 2 C2: approx % total workforce: Nationality 3	
D: Worker remuneration (management information)	D:% workers on piece rate D1:% hourly paid workers D2: 100 % salaried workers  Payment cycle: D3:% daily paid D4:% weekly paid D5: 100 % monthly paid D6:% other D7: If other, please give details	



Worker Interview Summary						
A: Were workers aware of the audit?	⊠ Yes □ No					
B: Were workers aware of the code?	⊠ Yes □ No					
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 group of 4 individuals					
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 4 D2: Female: 2					
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.  Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	☐ Yes ☐ No  If no, please give details					
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No					
G: In general, what was the attitude of the workers towards their workplace?	□ Favourable     □ Non-favourable     □ Indifferent					
H: What was the most common worker complaint?	No specific complaint re	aised				
I: What did the workers like the most about working at this site?	Payment on time					
J: Any additional comment(s) regarding interviews:	Interviews were done in private and confidential area without camera presence.					
K: Attitude of workers to hours worked:	They consider it normal					
L. Is there any worker survey information available?						
☐ Yes ☑ No L1: If yes, please give details:						
M: Attitude of workers: (Include their attitude to management, workplace, and the interview profincluded) Note: Do not document any information that could put workers		e information should be				

Report reference: CA.2021 / 022



Workers repeatedly stated the fact that the facility is paying their salary on time, there is a respectful working environment and their problems are addressed and found solution. They do consider the workplace is a great place for work because in comparison with their previous employment they stated that the facility is a professional workplace. They do remember the OHS Trainings given at the firm, and receive their payrolls detailing their working hours.

### N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

The worker representative's comments helped auditor to have a better understanding about the workplace.

### O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

Managers and administrative staff were transparent, provided documentation on timely basis. No coaching of employees during the interviews felt.



### **Audit Results by Clause**

### **OA: Universal Rights covering UNGP**

(Click here to return to summary of findings)

### 0.A. Guidance for Observations

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights
- 0.A.3 Businesses shall identify their stakeholders and salient issues.
- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** The factory didn't engage in any form of servitude, forced, bonded, indentured, trafficked or non-voluntary labour. The factory didn't support to inhuman or degrading treatment, corporal punishment, mental or physical coercion and/or verbal abuse. Gizem Çil / Account-HR Manager is the responsible person for implementing standards concerning human rights.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Verified through ETI Base Code, management declaration, worker interviews, firm policy, disciplinary policy and records

Any other comments: N/A

A: Policy statement that expresses commitment to respect human rights?	Yes No A1: Please give details: Social Policies dated 09.09.2020 has commitment to human rights.
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	Yes No Please give details: Name: Gizem Çil



	Job title: Account HR Mana	ger
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	<ul> <li>         ∑ Yes         ☐ No         C1: Please give details: Business have transparent system.     </li> </ul>	
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	<ul><li>         ∑ Yes         ☐ No         D1: If no, please give details         </li></ul>	
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No E1: Please give details: Data privacy is protected.	
Finding	gs: None	
Finding: Observation Company NC Description of observation: None		Objective evidence observed: None
Local law or ETI/Additional elements / customer spe	ecific requirement: N/A	
Comments: None		
	•	
Good example	s observed: None	
Description of Good Example (GE): None		Objective Evidence Observed: None

Report reference: CA.2021 / 022



### **Measuring Workplace Impact**

Workplace Impact		
A: Annual worker turnover:  Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: N/A	A2: This year: Since June 2020 to February 2021 12 %
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	% 11	
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: N/A	C2: This year Since June 2020 to February 2021
D: Quarterly (90 days) % absenteeism:  Number of days lost through job absence in the period /  [(Number of employees on 1st of the period +  Number of employees on the last day of the period) / 2]  * Number of available workdays in the month	N/A	
E: Are accidents recorded?	<ul><li> ☐ Yes</li><li>☐ No</li><li>E1: Please describe:</li></ul>	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: N/A Number:	F2: This year: Not calculated Number:
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers:  [(Number of work related accidents and injuries * 100) / Number of total workers]	N/A	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: N/A	H2: This year: Not calculated
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months 0% workers	I2: 12 months0% workers
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months 0% workers	J2: 12 months 0% workers

Audit company: TÜV RHEINLAND Turkey Report reference: CA.2021 / 022 Date: 26.02.2021 Sedexglobal.com 18



### **OB: Management system and Code Implementation**

(Click here to return to summary of findings)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** Gizem Çil / Account-HR Manager is the responsible person for the ETI Base Code requirements and the social policies of the firm for maintaining systems for delivering compliance to the Code. The firm has ETI Base Code hanged on the notice board and they are communicated to the employees. Organisational chart and reporting line was determined in the factory. The work instructions, timetable and emergency instructions were available.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Verified through internal document and licences review, management declaration, site tour and worker interviews.

Any other comments: N/A

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No A1: Please give details: The firm is not subject to a prosecution	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: Relevant procedures exits and they are dated 09.09.2020.	
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Verified through worker trainings	
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	<ul> <li>         ∑ Yes         ☐ No         D1: Please give details: Workers have received training about policies and procedures along with ETI BASE Code and its requirements.     </li> </ul>	



E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Verified through worker interviews.
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits).  Please detail (Number and date).	Yes No F1: Please give details: The firm does not have system certifications.
G: Is there a Human Resources manager/department? If Yes, please detail.	<ul><li>☐ Yes</li><li>☐ No</li><li>G1: Please give details: Gizem Çil / Account-HR</li><li>Manager</li></ul>
H: Is there a senior person / manager responsible for implementation of the code	∑ Yes □ No H1: Please give details: Gizem Çil / Account-HR Manager
I: Is there a policy to ensure all worker information is confidential?	Yes No I1: Please give details: Worker data privacy is protected through system policy and regulations
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: Only designated staff can access worker information.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details:
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: Risk assessments are conducted. Latest review of Risk Assessment is dated 22.08.2020 is including Covid-19.
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: The firm has labour standards to their suppliers.
Land rigi	nts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: The Building Licence and Building Usage Permit cannot be seen for verification.

Report reference: CA.2021 / 022



O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	∑ Yes     □ No     O1: Please give details:	The firm has land deed.
P: Does the site have a written policy and procedures specific to land rights.  If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the	company obtain FPIC:
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	∑ Yes     ☐ No     Q1: Please give details:	Land Deed is available
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	☐ Yes ☑ No R1: Please give details: Building Usage Permit c verification.	The Building Licence and annot be seen for
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	☐ Yes ☑ No S1: Please give details:	Land deed is available.
Non-comp	liance:	
<b>1. Description of non–compliance:</b> There is no Building Li Usage Permit at the facility.	cence and Building	Objective evidence observed-1:
<ul><li> ☒ NC against ETI/Additional Elements</li><li> ☒ NC against Local Law</li><li> ☒ NC against customer code:</li></ul>		Verified through document review
Local law and/or ETI requirement:		
In accordance with the Regulation on Occupancy, Article 21- For all the buildings constructed, Building Licence shall be taken from municipality or governorate authorities.		
This violated SMETA Measurement Criteria 6.1, Article 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with		
<b>Recommended corrective action:</b> The firm shall have Building Licence and Building Usage Permit.		
2. Description of non-compliance: The Building Opening and Operating Permit is shown as 500 m2 in total; however, in accordance with the Building Registration Document, the total Building that the firm operates is shown as 1.111 m2.		
is shown as 500 m2 in total; however, in accordance wit Registration Document, the total Building that the firm o 1.111 m2.	h the Building	Objective evidence observed-2:  Verified through document review



### Local law and/or ETI requirement:

In accordance with the Regulation on Occupancy, Article 21- For all the buildings constructed, Building Licence shall be taken from municipality or governorate authorities.

This violated SMETA Measurement Criteria 6.1, Article 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with

**Recommended corrective action:** The firm shall ensure that Business Opening and Operating Licence covers all building areas.

**3. Description of non-compliance:** There is double bookkeeping at the firm. The national minimum salary is paid through bank and the remaining earnings and overtime payments are paid through cash.

$\boxtimes$	NC ago	ainst ETI,	/Additio	onal Eler	nents
	NC ago	ainst cus	stomer	code:	

NC against Local Law

### Local law and/or ETI requirement:

"Law of Social Insurance and General Health Insurance #5510 Article 80: a. Gross total amounts of following earnings shall be taken as a basis for the calculation of payable contributions:

- 1) Due rewards,
- 2) The amounts paid for contributions, bonus and from any kind of similar nature remuneration within the same month and private health and private pension system insurance made by the employers,
- 3) The amounts paid to insured employees in accordance with the decisions made by administrative agency or judicial authority on condition the nature of earnings referred above (1) and (2) numbered sub clauses within the same month.
- b. Aid in kind and death, maternity and marriage allowances, travel allowances, traveller compensation, severance payment, termination pay or lump sum payment by way of severance payment, cost estimate, payment in lieu of notice and cash indemnity, food, kid and family allowance which it's amounts will be defined year by year by Foundation, private health insurance premium which is paid to private health insurance and private pension system for insured people by the employers and it's monthly total does not exceed 30% of minimum wage and private pension contribution margin amounts are not taken as a basis earnings payable contributions.
- c. Contribution margins of employees who are contingent upon (c) clause of 1st paragraph of 4th article of this law and any payment structure out of floating capitals, bonuses and similar payments that exceeded 200% of the maximum government salary cannot be subjected to actual earning premium. Excluding the exceptions mentioned at the (b) and (c) clause of the paragraph above, whatever they are named, all earnings should be subjected to actual earning premium. Any exceptions on other laws about the exceptions on premiums are not taken in the consideration at the practice of this law."

### Objective evidence observed-3:

Verified through document review and management declaration



This violated SMETA Measurement Criteria 6.1 Article 0.B.2: Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with

**Recommended corrective action:** The firm shall ensure that all earnings are paid through bank transfer.

Observation: None	
Description of observation: None	Objective evidence observed: None
Local law or ETI requirement: N/A	observea: None
Comments: None	

Good Examples observed: None	
Description of Good Example (GE): None	Objective evidence observed: None



### 1: Freely Chosen Employment

(Click here to return to summary of findings)

### ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** The factory did not engage in any form of servitude, forced, and bonded, indentured, trafficked or non-voluntary labour. The factory did not support to inhuman or degrading treatment, corporal punishment, mental or physical coercion and/or verbal abuse. No deposit was required for the employment. In addition, there was a policy on forced labour. The factory did not hold any original document to belong employees. According to reviewed 10 employees' personnel files, a copy of official ID cards, educational certificates, training certificates etc. were obtained for internal records.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Company policies/procedures, personnel files were obtained for review. It was verified with management and worker interviews.

Any other comments: N/A

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	Yes No C1: If yes, please give details and category of worker affected:
D: Are there any restrictions on workers' freedom to terminate employment?	Yes No D1: Please describe finding: Verified through worker interviews.
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes ☐ No ☑ Not applicable E1: Please describe finding:



F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No F1: Please describe finding: Workers can lear the work day.	ve the site at the end of
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	☐ Yes ☐ No ☐ Not applicable G1: If yes, please give details and category of workers affected:	
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No H1: Please describe finding: There are no additional needs.	
	Non-compliance: None	
1. Description of non-compliance: None  \[ \text{NC against ETI}  \text{NC against Local Law:}  \text{NC against customer code:} \]  Local law and/or ETI requirement: N/A  Recommended corrective action: None		Objective evidence observed: None
Observation: None		
Description of observation: None  Local law or ETI requirement: N/A  Comments: None		Objective evidence observed: None
Good Examples observed: None		
Description of Good Example (GE): None		Objective evidence observed: None



### 2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings) (Click here to return to Key Information)

#### ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** There is no union activity on site. There is open door policy in facility that employees can complain directly to the top management. Wish and complaint boxes are available. However, according to the worker interviews, in case an employee has a concern or a problem, majority of them tend to explain it to their section chief not to the worker representative.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Verified through worker representative election records, worker interviews, and management declaration, wish and complaint boxes records.

Any other comments: N/A

A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify): Worker Representation ☐ None
B: Is it a legal requirement to have a union?	☐ Yes ☐ No
C: Is it a legal requirement to have a worker's committee?	☐ Yes ⊠ No
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	<ul> <li>Yes</li> <li>No</li> <li>D1: Please give details: Wish and Complaint Boxes, Open Door Policy, Worker Representation</li> <li>D2: Is there evidence of free elections?</li> <li>Yes</li> <li>No</li> </ul>



E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: Worker Representatives can freely conduct their business.		
F: Name of union and union representative, if applicable:	N/A		evidence of free elections? No N/A
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Worker Representation	G1: Is there ⊠ Yes □ 1	evidence of free elections? No \( \square\) N/A
H: Are all workers aware of who their representatives are?	☐ Yes ☐ No		
I: Were worker representatives freely elected?	⊠ Yes □ No	11: Date of lo	ast election: 15.08.2020
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No		
K: Were worker representatives/union representatives interviewed?	Yes No If <b>Yes</b> , please state how many: 1 worker representative was interviewed.		
L: Please describe any evidence that union/worker's committee is effective?  Specify date of last meeting; topics covered; how minutes were communicated etc.	Worker representatives are channel between management and employees. Because the firm is below 50, there are no board meetings conducted. However, worker representatives reflect worker ideas whenever there is a suggestion.		
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ⊠ No		
If <b>Yes</b> , what percentage by trade Union/worker representation	M1:% workers covered Union CBA		
M3: If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay?	☐ Yes ☐ No N/A		
	Non-compliance: 1		
<b>1. Description of non-compliance:</b> There are 2 worker representatives appointed at the firm, and they have administrative responsibilities.		Objective evidence observed-1:	
NC against ETI NC against Local Law NC against customer code:		Verified through document review and management declaration	

Report reference: CA.2021 / 022



### Local law and/or ETI requirement:

This violated SMETA Measurement Criteria 6.1 Article 2.4: Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

**Recommended corrective action:** The firm shall ensure that worker representatives are elected and do not have administrative responsibilities.

Observation: None		
Description of observation: None Local law or ETI requirement: N/A	Objective evidence observed: None	
Comments: None		
Good Examples observed: None		
Description of Good Example (GE): None	Objective evidence observed: None	



### 3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
- 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** According to the Risk Analysis the firm is classified as Less Dangerous Workplace and it is dated 14.08.2020. There is also Emergency Action Plan which is dated 15.08.2020. OHS Specialist and workplace contract is available for Auditor view. Periodic Inspections are concluded at the firm. OHS Specialist is responsible for maintaining Safety and Health at the workplace.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

workers?

Risk Analysis is dated 14.08.2020 and valid, including Groups with Special Needs and Covid-19 appendix dated 22.08.2020.

Emergency Action Plan is available, dated 15.08.2020, including Covid-19 review.

Grounding Report and Electrical Internal Installation report dates are 20.08.2020 with 1 NC in the Electrical Internal Examination Report.

Drinking water analysis is found valid and dated 10.09.2020

Hygiene certificate for the kitchen staff is available.

Latest joint fire drill report with the participation of all firms at the building is dated 14.09.2020 Internal Ambient Measurements are inspected on 21.08.2020

Latest OHS Trainings were given for newly recruited employees.

A: Does the facility have general and
occupational Health & Safety policies
and procedures that are fit for purpose
and are these communicated to

$\boxtimes$	Yes
	No

A1: Please give details: OHS Policies and procedures are fit for purpose.

Date: 26.02.2021

Audit company: TÜV RHEINLAND Turkey

Any other comments: N/A

Report reference: CA.2021 / 022



B: Are the policies included in workers' manuals?	Yes No B1: Please give details: They can be found separately.
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	Yes No C1: Please give details: There are no structural additions without permission.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	☐ Yes     ☐ No     D1: Please give details: Visitors informed on PPE.
E: Is a medical room or medical facility provided for workers?	
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	
F: Is there a doctor or nurse on site or there is easy access to first aider/trained medical aid?	<ul> <li>         ∑ Yes         ☐ No     </li> <li>F1: Please give details: Contracted workplace doctor is available. There are 1 certified first aider which is sufficient for the workplace.     </li> </ul>
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	Yes No G1: Please give details: No transportation is provided and it is not a requirement.
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	<ul><li>☐ Yes</li><li>☐ No</li><li>H1: Please give details: Storage space is available.</li></ul>
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	<ul> <li> ☐ Yes</li> <li>☐ No</li> <li>I1: Please give details: Risk assessments are conducted.</li> </ul>
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	☐ Yes ☐ No ☐ I: Please give details: Letter of EIA and Environmental Licence / Exemption Letter is missing.
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	<ul><li> ☐ Yes</li><li>☐ No</li><li>K1: Please give details: Customer requirements are met.</li></ul>

Report reference: CA.2021 / 022



Non-compliance: 3	
Description of non-compliance: In accordance with the Electric Internal Examination dated 20.08.2020, circuit breakers shall be implanted for each machine.	Objective evidence observed-1:
	Verified through document review
Local law and/or ETI requirement	
This violated SMETA Measurement Criteria 6.1 Article 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
In accordance with the regulation based on the revision of regulation based on security terms regarding industry equipments (23.07.2016) Art 12 Periodic control criteria and control periods for electrical installation, grounding installation and conductor are given in Table 3.	
<b>Recommended corrective action:</b> The firm shall comply non compliances in the Electric Internal Examination report dated 20.08.2020.	
<b>2. Description of non-compliance:</b> Showroom emergency exit is sliding glass door, which is not complaint with the local regulations.	Objective evidence observed-2:
$oxed{\boxtimes}$ NC against ETI $oxed{\boxtimes}$ NC against Local Law $oxed{\square}$ NC against customer code:	Verified through site tour
Local law and/or ETI requirement:	
This violated SMETA Measurement Criteria 6.1 Article 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
"In accordance with the Regulation on Protection of Buildings against Fire (19.12.2007), Art 47, (1) the net width of the evacuation exit door cannot be less than 80 cm and it height cannot be less than 200 cm. The revolving doors and turnstiles cannot be accepted as evacuation exit doors.  (2) The evacuation exit doors should be opened outside if there are more than 50 persons in the place. They should not be locked and should be opened manually  (3) The evacuation exit doors should not infiltrate the smoke and fire resistant at least 60 minutes if it is serving less than 4 floors and at least 90 minutes if it	
serving more than 4 floors. (4) The width of one wing doors cannot be less than 80 cm and more than 120	
cm. (5) All evacuation exit doors opening safe place at the ground level and if there are more than 100 persons in one floor, evacuation exit stairs, evacuation	



corridors and fire safety hall doors should be opened outward without using door bars.  (6) The doors should be opened by using at most 110 N force  In accordance with The Turkish Regulation on the Health and Safety Measures Taken for the Buildings and Their Additions (17.07.2013), Appendix I Art 10 – ç the railing system doors or turnstiles cannot be accepted as evacuation exit doors, emergency exit doors should be opened outwards to ensure employees can open and arrive easily."	
<b>Recommended corrective action:</b> The firm shall ensure that showroom emergency exit is not sliding glass door.	
<b>3. Description of non-compliance:</b> In the sewing section 4 sewing machine have no pulley covers.	Objective evidence observed-3:
NC against ETI	Verified through site tour
Local law and/or ETI requirement:	
According to Health and Safety Regulation, 6331. Clause 10/4: The employer provides the necessary control, measurement, examination and investigation to determine the risks to the working environment and the employees' environment in terms of occupational health and safety. The employer provides the necessary control, measurement, examination and investigation to determine the risks to the working environment and the employees' environment in terms of occupational health and safety.	
This violated SMETA Measurement criteria 6.1, Article 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
<b>Recommended corrective action:</b> The firm shall have sewing machine covers for pulleys in the sewing section.	

	· · · · · · · · · · · · · · · · · · ·	
Observation: None		
Observation, Notice	;	
Description of observation: None  Local law or ETI requirement: N/A	Objective evidence observed: None	
Recommended corrective action: None		
Good Examples observed:		
Description of Good Example (GE): None	Objective Evidence	

Report reference: CA.2021 / 022

Observed: None



### 4: Child Labour Shall Not Be Used

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** Factory verifies the age proof documents and retains copies of these documents on appointment. Auditor verified 10 workers' personnel files where workers have job application, copies of age documentation, contract based on listed terms and conditions signed by parties, educational certificate, etc. and found maintained in all of cases. According to the age documentation of the employees no child labour was found and worker's testimonies support documentary evidence of compliance.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Verified through HR document review, employee chart, management declaration and worker interviews

Any other comments: N/A

A: Legal age of employment:	15
B: Age of youngest worker found:	22
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☑ No
D: % of under 18's at this site (of total workers)	0 %
E: Are workers under 18 subject to hazardous work assignments?  (Go to clause 3 – Health and Safety)	Yes No E1: If yes, give details N/A



Non-compliance: None		
1. Description of non–compliance: None	Objective evidence	
NC against ETI NC against Local Law NC against customer code:	observed: None	
Local law and/or ETI requirement: N/A		
Recommended corrective action: None		
Observation: None		
Description of observation: None	Objective evidence	
Local law or ETI requirement: N/A	observed: None	
Comments: None		
Good Examples observed: None		
Description of Good Example (GE): None	Objective Evidence Observed: None	



### 5: Living Wages are Paid

(Click here to return to summary of findings)
(Click here to return to Key information)

#### ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** During this audit, 10 payroll records of 3 different months, 30 payroll records in total (July 2020, October 2020 and January 2021) were sampled to evaluate the wages and compensation status of the factory. A review of pay records yielded that the legal minimum wage was granted for all workers. According to provided records, monthly wages were paid in monthly rate latest on the 10th of each month through bank transfer and overtimes are through cash.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Verified through payroll, payslip, bank records, National Insurance documentation review and management declaration as well as worker interviews.

Any other comments: N/A

Non-compliance: 1	
1. Description of non-compliance: There is double bookkeeping at the firm. The national minimum salary is paid through bank and the remaining earnings and overtime payments are paid through cash.	Objective evidence observed-1:
NC against ETI NC against Local Law NC against customer code:	Verified through document review and management declaration
Local law and/or ETI requirement:	
This violated SMETA Measurement Criteria 6.1 Article 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.	



Law of Social Insurance and General Health Insurance #5510 Article 80:

- a. Gross total amounts of following earnings shall be taken as a basis for the calculation of payable contributions:
- 1) Due rewards,
- 2) The amounts paid for contributions, bonus and from any kind of similar nature remuneration within the same month and private health and private pension system insurance made by the employers,
- 3) The amounts paid to insured employees in accordance with the decisions made by administrative agency or judicial authority on condition the nature of earnings referred above (1) and (2) numbered sub clauses within the same month.
- b. Aid in kind and death, maternity and marriage allowances, travel allowances, traveller compensation, severance payment, termination pay or lump sum payment by way of severance payment, cost estimate, payment in lieu of notice and cash indemnity, food, kid and family allowance which it's amounts will be defined year by year by Foundation, private health insurance premium which is paid to private health insurance and private pension system for insured people by the employers and it's monthly total does not exceed 30% of minimum wage and private pension contribution margin amounts are not taken as a basis earnings payable contributions.
- c. Contribution margins of employees who are contingent upon (c) clause of 1st paragraph of 4th article of this law and any payment structure out of floating capitals, bonuses and similar payments that exceeded 200% of the maximum government salary cannot be subjected to actual earning premium. Excluding the exceptions mentioned at the (b) and (c) clause of the paragraph above, whatever they are named, all earnings should be subjected to actual earning premium. Any exceptions on other laws about the exceptions on premiums are not taken in the consideration at the practice of this law.

**Recommended corrective action:** The firm shall ensure that all earnings are paid through bank transfer.

Observation: None

Description of observation: None

Local law or ETI requirement: N/A

Comments: None

Objective evidence observed: None

Good Examples observed: 1

Description of Good Example (GE): Free lunch is provided to the employees

Objective Evidence
Observed: Verified
through site tour and
worker interviews.

Audit company: TÜV RHEINLAND Turkey

Report reference: CA.2021 / 022



**Summary Information** 

Summary Information			
Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 45 hours per week for adults	A1: 45 hours per week for adults	A2: ☐ Yes ☑ No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 270 hours per year, 11 hours per day	B1:  No overtime work is available at the firm.	B2: Yes No
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 2.324,70 TL Net since January 2020	C1:  2.324,70 TL Net since January 2020  2.825,90 TL Net since January 2021	C2: ☐ Yes ☑ No
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum:  150% of hourly wage for each working practice duration over 45 hours/week. 200% for holiday	D1:  No overtime work is available	D2: ☐ Yes ☑ No

Wages analysis: (Click here to return to Key Information)			
A: Were accurate records shown at the first request?	⊠ Yes □ No		
A1: If <b>No</b> , why not?	N/A		
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	During this audit, 10 payroll records of 3 different months, 30 payroll records in total (July 2020, October 2020 and January 2021) were sampled to evaluate the wages and compensation status of the factory. A review of pay records yielded that the legal minimum wage was granted for all workers.		

Audit company: TÜV RHEINLAND Turkey

Report reference: CA.2021 / 022



C: Are there different legal minimum wage grades? If <b>Yes</b> , please specify all.	☐ Yes ⊠ No		C1: If <b>Yes</b> , please give details:		
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A		D1: If <b>No</b> , please give details:		
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	min ⊠ Meet ⊠ Above		E1: Lowest actual wages found: Note: full time employees and please state hour / week / month etc.  2.324,70 TL Net since January 2020  2.825,90 TL Net since January 2021		
F: Please indicate the breakdown of workforce per earnings:	F1:% of workforce earning under minimum wage F2:90% of workforce earning minimum wage F3:10% of workforce earning above minimum wage		minimum wage		
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: Note: type of employee (e.g. full time, t state which units e.g. /hour /week /mor				
H: What deductions are required by law e.g. social insurance? Please state all types:	Social Insurance Deduction, Income Tax, Stamp Tax, Unemployment Benefit		ome Tax, Stamp Tax,		
I: Have these deductions been made?	∑ Yes □ No	11: Please list all deductions that have been made.		s that	Social Insurance Deduction     Income Tax     Stamp Tax     Unemployment Benefit  Please describe: Legal deductions are made.
		I2: Please list all deductions that have not been made.		s that	1. N/A 2. N/A Please describe: N/A
J: Were appropriate records available to verify hours of work and wages?	∑ Yes □ No				
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ☑ No		K1: Type  Poor record keeping Isolated incident Repeated occurrence: N/A		ed incident

Report reference: CA.2021 / 022



L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	<ul><li>         ∑ Yes</li><li>         ☐ No</li><li>L1: Please give details: Records reflect all time worked.     </li></ul>
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☑ No M1: Please specify amount/time:
M2: If yes, what was the calculation method used.	☐ ISEAL/Anker Benchmarks ☐ Asia Floor Wage ☐ Figures provided by Unions ☐ Living Wage Foundation UK ☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation Other – please give details:
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No N1: Please give details: There is no periodic review of wages by the factory. Only, government periodically reviews National Minimum Salary on yearly basis.
O: Are workers paid in a timely manner in line with local law?	∑ Yes □ No
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: Equal rates are paid for equal rights.
Q: How are workers paid:	□ Cash     □

Report reference: CA.2021 / 022



### 6: Working Hours are not Excessive

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: The working hours at the firm are for all white collar and blue collar workers are:

08:30 to 19.00, with x2 tea breaks at 10:00 and 16:00 and x1 lunch break for 1 hours. Daily working hours are 9 hours Net per day, and the firm works for 5 days regarding standard working hours which makes 45 standard working hour per week.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Verified through time records, payrolls, HR documentation, management declaration, site tour, worker interviews.

Any other comments: N/A



Non-compliance: None					
1. Description of non-com  NC against ETI  code:	_	I Law    NC against customer	Objective evidence observed: None		
Local law and/or ETI requi	rement: N/A				
Recommended corrective	action: None				
	(	Observation: None			
Description of observation	: None		Objective evidence		
Local law or ETI requireme	nt: N/A		observed: None		
Comments: None					
		xamples observed: None			
Description of Good Exam	nple (GE): None		Objective Evidence Observed: None		
Working hours' analysis  Please include time e.g. hour/week/month  (Go back to Key information)					
Systems & Processes					
A. What timekeeping systems are used: time card etc.	Describe: Electronic Time Recorded				
B: Is sample size same as in wages section?	☐ Yes ☐ No B1: If no, please give details				
C: Are standard/contracted working hours defined in all contracts/employment agreements?	Yes  No  C1: If NO, please give details including % and workers do NOT have standard hours defined contracts/employment agreements.  Please give details:		urs defined in		
	Yes D1: If YES, please complete as appl		ropriate:		

Report reference: CA.2021 / 022



D: Are there any other types of	⊠ No	0 hrs	Part time	☐ Variable hrs	Other
contracts/employment agreements used?		If "Other", Please define:			
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ☑ No	E1: If <b>yes</b> , please detail hours, %, types of workers affected and frequency Please give details: N/A			ers affected
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable:  1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this allowed by local law?  Yes  No			
	Maximum numbe	number of days worked without a day off (in sample):			
	6 Days				
Standard/Contracted Ho	andard/Contracted Hours worked				
G: Were standard working hours over 48 hours per week found?	☐ Yes ☑ No	G1: If yes	, % of workers & fr	equency:	
H: Any local	Yes	H1: If yes,	, please give deta	iils:	
waivers/local law or permissions which allow averaging/annualised hours for this site?	⊠ No				
Overtime Hours worked		•			
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: No overtime records available for 3 sample months				
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☑ No				
K: Approximate percentage of total	0%				

Report reference: CA.2021 / 022



workers on highest overtime hours:			
L: Is overtime voluntary?		L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements:	
	momanon	According to the employment contracts, overtime is voluntary.	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of <u>standard</u> wages:  Since there are no record, overtimes cannot be verified.	
N: Is overtime paid at a premium?	☐ Yes ☐ No	N1: If yes, please describe % of workers & frequency:	
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes	er no/low overtime premium)		
where relevant.	O1: Please explain any checked boxes above e.g. detail of consolidated po / CBA or Other		
	N/A		
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please	Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify)		
complete the boxes where relevant.  P1: Please explain any checked boxes above e.g. detail of consolid / CBA or other:			
	N/A		
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or	Yes No Q1: If yes, please give details: No overtime records		

Report reference: CA.2021 / 022



increased order volumes?	
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	∑ Yes □ No



#### 7: No Discrimination is Practiced

(Click here to return to summary of findings)

#### ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** Company policy and procedures clearly indicate that the firm does not accept any kind of discrimination based on gender, race, ethnicity, marital status, political or religious affiliation. During interviews, it was understood that the firm provides equal opportunity to the staff. Access to the trainings are available for each staff. According to interviews and document review, it was concluded that employees were not exposed any type of discrimination.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Discipline policy, personnel files, management declaration, worker contracts

Any other comments: N/A

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male:75 % A2: Female_25 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	1
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination found  C1: Please give details: No evidence of discrimination found.



Professional Development		
A: What type of training and development are available for workers?  OHS Training, Fire Safety Training, Orientation, F for Kitchen staff		ntation, Hygiene Training
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	Yes     □ No	
objective, italispaterii cilicita :	If no, please give details:	
	Non-compliance:	
1. Description of non–compliance: None		Objective evidence observed: None
NC against ETI NC against Local Law NC against customer code:		observed. None
Local law and/or ETI requirement: N/A		
Recommended corrective action: None		
	Observation: None	
	Observation, Notice	
Description of observation: None		Objective evidence observed: None
Local law or ETI requirement: N/A		
Comments: None		
Goo	d Examples observed: None	
Description of Good Example (GE): None		Objective Evidence Observed: None



#### 8: Regular Employment Is Provided

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

#### Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** The HR responsible is responsible for the hiring process. There are no fees paid by workers during the recruitment process. There are effective management systems to ensure that employees are legally eligible for work. All employees are insured by national insurance system. Orientation training is given at the beginning of the employment. Worker contracts accurately reflect the agreed payment and terms in the recruitment process, understood, and signed by workers.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Verified through HR documentation, HR manuals, personnel files, and management declaration and worker interviews.

Any other comments: N/A



Non-compliance: None			
1. Description of non–compliance:	None	Objective evidence observed: None	
□ NC against ETI □ NC aga code:	ainst Local Law    NC against customer	observed. None	
Local law and/or ETI requirement:	N/A		
Recommended corrective action:	None		
	Observation: None		
Description of observation: None		Objective evidence observed: None	
Local law or ETI requirement: N/A		observed: None	
Comments: None			
	Good Examples observed: None		
Description of Good Example (GE)	: None	Objective Evidence Observed: None	
Responsible Recruitment			
All Workers			
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	ith terms of employment at the me of recruitment, did they and are they		
	category(ies) of workers affected:		
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?    Yes   No   No		ic category(ies) of workers	



C: If yes, check all that apply:		Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other — :: If other, please give details:		
D: If any checked, give details:	N/A	1		
country of which they are not a nati	ional o		been engaged in a remunerated activity in a as purposely migrated on a temporary basis to in a remunerated activity	
A: Type of work undertaken by migrant workers:		N/A		
B: Please give details about recruitment agencies for migrant workers:			country recruitment agencies) used: utside of local country) recruitment	
C: Are migrant workers' voluntary deductions (such as for remittance confirmed in writing by the worker is evidence of the transaction sup by the facility to the worker?	and	Yes No C1: Please describe finding:	C2: Observations: N/A	
D: Are Any migrant workers in skilled, technical, or management roles  Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal		Yes No D1: If yes, number and	I example of roles: N/A	

workers)



# **NON-EMPLOYEE WORKERS**

Recruitment Fees:				
A: Are there any fees?	Yes No			
B: If yes, check all that apply:	Servi App Recc Plac Adm Skills Cert Med Pass Work Birth Polic Any Any Any Any Any Any Other	ruitment / hiring fees lice fees lication costs commendation fees ement fees hinistrative, overhead or processing fees tests lifications dical screenings ports/ID's k / resident permits certificates tee clearance fees transportation and lodging costs after employment offer transport costs between work place and home relocation costs after commencement of employment of hire training / orientation fees dical exam fees osit bonds or other deposits other non-monetary assets er other, please give details:		
C: If any checked, give details:	N/A			
		Agency Workers (if applicable) who are not directly paid by the site, but paid by the agency, Usually the and the wages of the individual workers are paid by the agency.)		
A: Number of agencies used (average):		A1: Names if available: N/A		
B: Were agency workers' age / pay / hours included within the scope of this audit?		Yes No		
C: Were sufficient documents for agency workers available for review?		☐ Yes ☐ No N/A		
D: Is there a legal contract / agreement with all agencies		☐ Yes ☐ No		

Audit company: TÜV RHEINLAND Turkey

Report reference: CA.2021 / 022



	D1: Please give details: N/A
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	Yes No E1: Please give details: N/A
	Contractors: erally individuals who supply several workers to a site. Usually the contractors e workers are paid by the contractor. Common terms include, gang bosses, labor provider,
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details:
B: If <b>Yes</b> , how many workers supplied by contractors?	N/A
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding:

D: If **Yes**, please give evidence for contractor workers being paid per law:



#### 8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings)
(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems: The firm has production in House: (%100): Cutting

Through sub contractors: (%100 of Sewing, Ironing and Packaging, Embroidery, Washing)

**Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):** Verified through production records, internal sub-contractor list, management declaration and worker representative declaration

If any processes are sub-contracted – please populate below boxes

Process Subcontracted	Sewing	Sewing
Name of factory	Madros Tekstil	Raca Giyim
Address	Tuna Mah. 667. Sokak, No:2, D:4 Esenler / İSTANBUL	Uğur Mumcu Mah. 2345 Sk. No:10 D:10 Sultangazi / İSTANBUL

Process Subcontracted	Ironing and Packaging	Ironing and Packaging
Name of factory	Doğan Denim Tekstil	Recep Koşar
Address	Gençosman Mah. Koray Sokak No:7 D.+ Güngören İSTANBUL	iOSB Demirciler San. Sit. C-5 Blok No: 252 Başakşehir / İSTANBUL

Process Subcontracted	Washing	Embroidery
Name of factory	Moda Yıkama Boyama	Öz-Ay nakış
Address	Koza Mah. 1674. Sokak, No:57 Esenyurt / İSTANBUL	Çobançeşme Mah. M.Paşa Cad. Tepecik sokak No:8 D:1 Bahçelievler / İSTANBUL

Details: N/A

Audit company: TÜV RHEINLAND Turkey

Report reference: CA.2021 / 022



Non-compliance: None			
1. Description of non-compliance: None  NC against ETI/Additional Elements NC against customer code:  NC against customer code:		Objective evidence observed: None	
Local law and/or ETI /Additional Ele	ements requirement: N/A		
Recommended corrective action: I	None		
	Observation: None		
Description of observation: None		Objective evidence observed: None	
Local law or ETI/Additional element	s requirement: N/A		
Comments: None			
	Good Examples observed: None		
Description of Good Example (GE): <b>None</b>		Objective Evidence Observed: None	
Summary of sub-contracting – if applicable  Not Applicable please x			
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting  X Yes  No  A1: Please describe: According to the capacity report and calculated workload with the documentation, it was verified that there are no undeclared sub-contracting.			
B: If sub-contractors are used, is there evidence this has been agreed with the main client?  B: If sub-contractors are used, is there evidence this has been agreed with the main client?  B: If sub-contractors are used, is there evidence this has been agreed with the main client?  B: If sub-contractors are used, is the sub-contractors are used, is there evidence this has been agreed with the main client?		formed about the usage	
C: Number of sub— 6 Major contractors/agents used:			
D: Is there a site policy on sub- contracting?  Yes No			



	D1: If <b>Yes</b> , summarise details: Sub-contractors are monitored and there is a standard documentation for the monitoring of sub-contractors.				
E: What checks are in place to ensure no child labour is being used and work is safe?	Customer checks, internal audits from customer				
Sur	mmary of homeworking  Not Applicable p		ole		
A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No A1: If <b>Yes</b> , summarise d	etails:			
B: Number of homeworkers	B1: Male:	B2: Female	::	Total:	
C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents		C1: If throu agents:	C1: If through agents, number of agents:	
D: Is there a site policy on homeworking?	☐ Yes ☐ No				
E: How does the site ensure worker hours and pay meet local laws for homeworkers?					
F: What processes are carried out by homeworkers?					
G: Do any contracts exist for homeworkers?	Yes No G1: Please give details	:			
H: Are full records of homeworkers available at the site?	Yes No				



# 9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

#### ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	<ul> <li>Yes</li> <li>No</li> <li>A1: Please give details: There is internal grievance mechanism.</li> </ul>
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	Workers are aware of these channels.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Wish and Complaint Box, Worker Representation, Open Door Policy
D: Which of the following groups is there a grievance mechanism in place for?	<ul> <li>✓ Workers</li> <li>Communities</li> <li>Suppliers</li> <li>Other</li> <li>D1: Please give details: Workers have grievance mechanism in place for.</li> </ul>
E: Are there any open disputes?	Yes No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	<ul><li></li></ul>
G: Is there a published and transparent disciplinary procedure?	Yes No G1: If no, please explain
H: If yes, are workers aware of these the disciplinary procedure?	Yes No H1: If no, please give details



1: Doos the disciplinary procedure allow 11 Vos				
I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)?  Yes  No  11: If yes, please give details				
Current Systems and Evidence Examined  To complete 'current systems' Auditors examine policies and written procedures in conjunction understand, and record what controls and processes are currently in place e.g. record what policie procedures are carried out, who is /are responsible for the management of this item of the code. Evany documentary or verbal evidence shown to support the systems.	es are in place, what relevant			
<b>Current systems:</b> During the audit, it was concluded that there was no evidence of physical abuse, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation. During the employee interviews, it was verified that disciplinary actions are in place and does not tolerate harsh or inhumane treatment. Grievance mechanism for employees is available, through wish and complaint box, open door policy and worker representatives.				
Evidence examined – to support system description (Documents examined & release renewal/expiry date where appropriate):	evant comments. Include			
Details: Verified through firms policy and procedures, grievance mechanism, wor representative interviews, management declaration.	ker interviews, worker			
Any other comments: N/A				
Non-compliance: None				
1. Description of non–compliance: None	Objective evidence observed: None			
☐ NC against ETI ☐ NC against Local Law ☐ NC against customer code:	observed. None			
Local law and/or ETI requirement: N/A				
Local law and/or ETI requirement: N/A  Recommended corrective action: None				
Recommended corrective action: None	Objective evidence			
Recommended corrective action: None  Observation: None	Objective evidence observed: None			
Recommended corrective action: None  Observation: None  Description of observation: None				
Recommended corrective action: None  Observation: None  Description of observation: None  Local law or ETI requirement: N/A				
Recommended corrective action: None  Observation: None  Description of observation: None  Local law or ETI requirement: N/A				



#### 10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

#### **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.
10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** During this audit, 10 sampled workers employment files and contracts were reviewed and the terms and conditions were found as per law. All workers were local workers and have social security insurance paid on-time. All employees are eligible for work per law. Employee social security starts when the employment begins, and a copy of the original documentation of the employee that proves eligibility for work is kept within the HR files.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Verified through worker employee contracts, social security records, HR documentation, worker interviews and management declaration.

Any other comments: N/A

Non-compliance: None		
1. Description of non–compliance: None	Objective evidence	
☐ NC against ETI/Additional Elements ☐ NC against Local Law ☐ NC against customer code:	observed: None	
Local law and/or ETI /Additional Elements requirement: N/A		
Recommended corrective action: None		
Observation:		
Description of observation: None	Objective evidence observed:	
Local law or ETI/Additional Elements requirement: N/A	observed.	
Comments: None		

Audit company: TÜV RHEINLAND Turkey Report reference: CA.2021 / 022 Date: 26.02.2021 Sedexglobal.com 5



Good examples observed: None	
Description of Good Example (GE): None	Objective Evidence Observed: None

Report reference: CA.2021 / 022



#### 10. Other issue areas 10B2: Environment 2–Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

**Current systems:** The firm applied for Letter of EIA and it was received by Ministry of Environment, However no Letter of EIA is issued. The Environment Permit / Exemption Letter is not available for verification.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Verified through Letter of EIA application and management declaration.

Any other comments: N/A	
Non-compliance: None	
1. Description of non–compliance: None	Objective evidence
☐ NC against ETI/Additional Elements ☐ NC against Local Law	observed: None
Local law and/or ETI/Additional Elements requirement: N/A	
Recommended corrective action: None	
Observation: None	
Description of observation: None	Objective evidence observed: None
Local law or ETI/additional elements requirement: N/A	Observed. Home
Comments: None	
Good examples observed:	
Description of Good Example (GE): None	Objective Evidence Observed: None



Other findings

	Other Findings Outside the Scope of the Code
N/A	

#### **Community Benefits**

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

N/A

# **Appendix 1**

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x



# **Photo Form**







Electronic Timer Recorder



**Emergency Evacuation Plan** 



Emergency Exit Lights at firm



Alarm Button,



**Emergency Exit Land marks** 



First Aid Kit



Wish and Complaint Box



Emergency Exit Lights at firm



Drinking Water



Fire Extinguisher



Toilets









Compressor

Production

Production







NC-7: In the sewing section, 4 sewing machine have no pulley covers.



NC-6: Showroom emergency exit is sliding glass door, which is not complaint with the local regulations.



For more information visit: Sedexglobal.com

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

## Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw\_3d\_3d

### **Click here for Supplier (B) members:**

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d

#### **Click here for Auditors:**

https://www.surveymonkey.co.uk/r/BRTVCKP